

Managed Firewall



Business Requirement

Secure your internal network from attack across the internet.

With the ever growing use of mobile devices, social networks, cloud-based applications and daily news of intrusions into organisations, securing your business vital assets is critical.

Besides deliberate outside attacks, your own employees may unwittingly threaten your network by opening email-borne viruses, running bandwidth-hungry applications or accessing the wrong websites.

Logicalis Solution

The security of an organisation's ICT infrastructure is delivered by robust security solutions and management processes. Maintaining the highest possible security posture mandates constant attention to change management, device configuration, device integrity and maintenance.

The Logicalis Managed Firewall Service provides 24x7 real-time monitoring and management of your organisation's firewall security infrastructure. Logicalis conducts proactive management for ensuring that an organisation's perimeter is secured and that all appropriate updates and patches are applied to the infrastructure devices.

The dedicated team of security specialists monitor the health and status of your firewalls to ensure that they are operating at peak performance and maximum security posture.

Features

- ✓ Managed for a secure environment
- ✓ Releases IT time and resource
- ✓ Remote configuration changes
- ✓ Secure device configuration backup
- ✓ Secure access to the firewall
- ✓ Remote support
- ✓ 24/7 monitoring
- ✓ Regular, scheduled reporting
- ✓ 3 months log retention in SIEM



Business Benefits

- ✓ Event aggregation and a correlation engine provides a holistic view of your security posture to a 24x7 central security operations team.
- ✓ Logicalis, in partnership with a dedicated SC3 (Security Command and Control Centre), provides cross-customer correlation, data filtering and prioritisation, integrated with our ITIL-compliant ticketing and service desk.
- ✓ A security dashboard provides real-time and historical reporting on security event data, open issues and trend information, plus security intelligence, learning materials and best practice information.
- ✓ Logicalis has a continuous improvement ethos and we constantly monitor and evaluate potential additions and enhancements to your perimeter security, as well as replacing and reconfiguring any failed element within the supported infrastructure.

Logicalis' Managed Security Services

Logicalis has a unique capability to build, host, support and manage any size of communications and computing infrastructure. Accredited by the leading security vendors and managed service providers, Logicalis operates UK Managed Service Centres and in-house UK Tier 3 managed hosting facilities.



Service Value

- ✓ Logicalis' Managed Firewall Service ensures all aspects of delivery meet with your service and business level requirements.
- ✓ Increases confidence in an organisation's security posture, as systems and networks are monitored 24x7.
- ✓ Avoids the cost associated with security incidents.
- ✓ Enables the effective use of security alerts ensuring that data is filtered, analysed and acted upon immediately to maintain security defences.
- ✓ Reduces operational costs and the resources needed to support daily security management tasks, allowing staff to focus on business-critical priorities.
- ✓ Provides detailed reports showing security events and incidents together with return on investment information. Meets crucial requirements for audit and compliance

Service Deliverables

- ✓ Management of a range of manufacturers.
- ✓ Remote perimeter management 24x7.
- ✓ Incident management in accordance with SLA.
- ✓ Managed change control.
- ✓ Service review meetings and reporting.
- ✓ Advice on potential upgrades required to deal with security threats.
- ✓ Liaison with software and hardware support providers.
- ✓ Administrative management of software and hardware licences.
- ✓ ISO270001 and ISO9001 certification.
- ✓ Baseline standard and security cleared analysts.
- ✓ N3 connection for NHS contracts.

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 **LOGICALIS**
Business and technology working as one

About the Team

Our dedicated security professionals are certified and trained in security disciplines and methodologies. The Value that the Logicalis Managed security Services security adds is not limited to our extensive security team in the SOC Security Operations Centre that help with correlation of endpoint security events.

Our seasoned team are skilled in deploying, maintaining, alerting and reporting on security events that could potentially result in security incidents.



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an Attack
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