

Security Operations Centre (SOC)

Business Requirement

Monitor the security of your systems

IT systems are critical to today's modern organisations, however with security breaches regularly appearing on front page news, the need for good cyber security is critical to business operations.

In order to maintain exceptional protection against the ever growing threats an organisation can face, organisations need to have dedicated qualified security professionals protecting them, in this highly complex and continually evolving field.

The Logicalis Security Team provide a Security Operations Centre (SOC) staffed by 19 dedicated fully training security professionals, ready to support customers day to day, and when a security incident is impacting their business operations.



Logicalis Solution

The MSS SOC combines MSS security research with service-level data from monitored devices across your networks to help you manage vulnerabilities discovered in your systems.

The product features Security Information and Event Monitoring (SIEM) and event handling. Security analysis synchronises the management of deployed security devices, networks and applications.

- ✓ ISO27001 certified SOC facility.
- ✓ Real-time integration of functionality and research that provides interactive content, daily assessment and proactive vulnerability notifications, alerts and advisories, detailed trend analysis and attack metric reporting.
- ✓ Easy-to-read, business-focused reports with customisable views of activity at the enterprise, work group and device levels.
- ✓ Support on demand with real-time, interactive communications, security incidents and ticket data.



Business Benefits

- ✓ A team of security experts that typically would not be found in any one organisation, is on hand for consultancy and advice.
- ✓ Advanced, monthly, weekly and daily reporting as required for compliance and visibility.
- ✓ Proactive monitoring and incident response if requested.
- ✓ Correlate events in the SOC (Security Operations Centre) and advise customers of potential APTs and other related threats.
- ✓ Security posture enhancement.
- ✓ Meaningful alerting.
- ✓ In depth product knowledge.
- ✓ Remediation and troubleshooting is handled by our team as LMSS have access to the vendors at platinum or elite levels so that errors or issues are solved in a timely manner.
- ✓ Reduced organisational risks.

Logicalis' Managed Security Services

Logicalis has a unique capability to build, host, support and manage any size of communications and computing infrastructure. Accredited by the leading security vendors and managed service providers, Logicalis operates UK Managed Service Centres and in-house UK Tier 3 managed hosting facilities.

Service Value

Logicalis' Managed Security Services SOC ensures all aspects of delivery meet with your required commercial, service and business level requirements.

Increases confidence in an organisations security posture, as systems and networks are being monitored 24x7.

Avoids the cost associated with security incidents.

Enables the effective use of security alerts ensuring that data is filtered, analysed and acted upon immediately to maintain security defences.

Reduces operational costs and the resources needed to support daily security management tasks, allowing staff to focus on business-critical priorities.

Provides detailed reports showing security events and incidents together with return on investment information.

Meets crucial requirements for audit and compliance standards.

Service Overview

Logicalis' Managed Security Services SOC offers the following key service deliverables:

- ✓ Management of a range of manufactures.
- ✓ Remote perimeter management 24x7.
- ✓ Incident management in accordance with the SLA.
- ✓ Managed change control.
- ✓ Service review meetings and reporting.
- ✓ Advice on potential upgrades required to deal with security threats.
- ✓ Liaison with software and hardware support providers.
- ✓ Administrative management of software and hardware licences.
- ✓ ISO27001 and ISO9001 certification.
- ✓ Baseline standard and security cleared analysts.
- ✓ N3 connection for NHS contracts.

About the Team

Our dedicated security professionals are certified and trained in security disciplines and methodologies. The Value that the Logicalis Managed security Services security adds is not limited to our extensive security team in the SOC Security Operations Centre that help with correlation of endpoint security events. Our seasoned team are skilled in deploying, maintaining, alerting and reporting on security events that could potentially result in security incidents.



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Business and technology working as one